



1191 Fries Mill Road
Franklinville, NJ 08322
856.740.4146 Tel.
856.694.6001 Fax
www.comcast.com

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On or after January 11, 2012, Comcast will convert all channels in its Limited Basic level of service to digital delivery in the cable system that serves your municipality. As a result, each television connected to Comcast service will require digital equipment to view programming currently transmitted via analog signal, including: broadcast channels, PEG channels and certain cable networks that are part of the Limited Basic service tier. This letter and enclosures provide key details about this change and will help you respond to related constituent questions and concerns.

You may recall that in 2009, the delivery of channels in Comcast's Expanded Basic level of service switched from analog to digital, resulting in the need for digital adapters to view those channels. Once we upgrade the Limited Basic tier of service to digital delivery, Comcast's all digital conversion will be complete in your area. As you have already seen, delivery in digital format brings improved picture and sound quality, access to more channels and additional services to consumers. In addition, this upgrade will deliver more than two dozen new channels for Limited Basic service customers.

Customers can request digital equipment now, and depending on service level, Comcast will provide either two or three pieces of digital equipment with no additional monthly charge.

- **Limited Basic tier customers** are eligible to receive up to three digital adapters and three remote controls at no additional cost. **Additional adapters** (beyond the first three) are available at a monthly equipment rental cost of 50 cents per month, plus applicable taxes and fees.
- **Family, MultiLatino and Digital Economy tier customers** can receive up to two digital adapters and remotes at no charge with monthly equipment rental costs of 50 cents per month (plus applicable taxes and fees) beyond the first two they are entitled to receive. With these adapters, they will receive the Limited Basic Only level of service on their additional TVs.
- **Standard Basic and Digital Starter tier customers** who already are using a digital set-top box and two digital adapters at no cost can make sure all of their sets receive signal with the rental of digital adapters/remotes at 50 cents per month.